# Emerging Standard of Technical Competence

Ronald L. Chichester

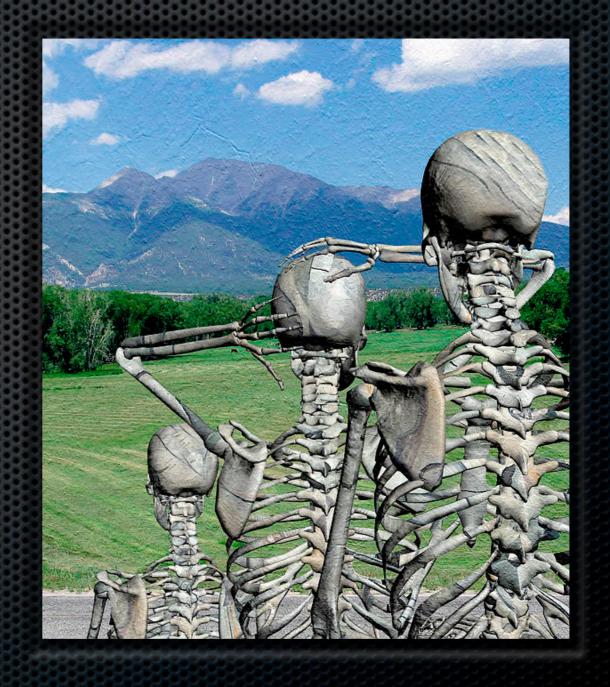
Advanced Evidence & Discovery Seminar

Dallas, Texas

April 8, 2016

#### Overview

- Background
- The Past
- **▼** The Present
- The (Very Near) Future
- Conclusions













...between a profession and its society.

"We trust our health to the physician; our fortune and sometimes our life and reputation to the lawyer and attorney."

Adam Smith, Wealth of Nations (1776)

#### What makes a profession?

- Professionals have knowledge that lay people do not.
- Admission to the profession depends on credentials.
- Activities of the profession are (usually) regulated
  - Exclusivity is granted over an aspect of life
  - Standards of conduct and ethical codes
- Professionalism and serving the common good

#### Basis for the Grand Bargain

- Answer 1: People can't know everything so a specialist is needed. Certifications connote ability.
- Answer 2: Professionals resolve an uneven distribution of knowledge in society, but must do so in an ethical way (that lay people do not) for the betterment of society.
- Answer 3: Exclusivity by conspiracy.
- Answer 4: If there wasn't exclusivity, you could not recoup the "cost of entry" of the knowledge base.

## Problems with the Bargain

- Question: Why should there be occupational groups controlling the acquisition and application of various kinds of knowledge?
- In other words: How have professions been able to isolate and ring-fence great expanses of knowledge and related services so that all others (nonprofessionals) are excluded from becoming involved other than as recipients?

Yet all the *questions* and answers are predicated on access to knowledge



## Problem with the Bargain

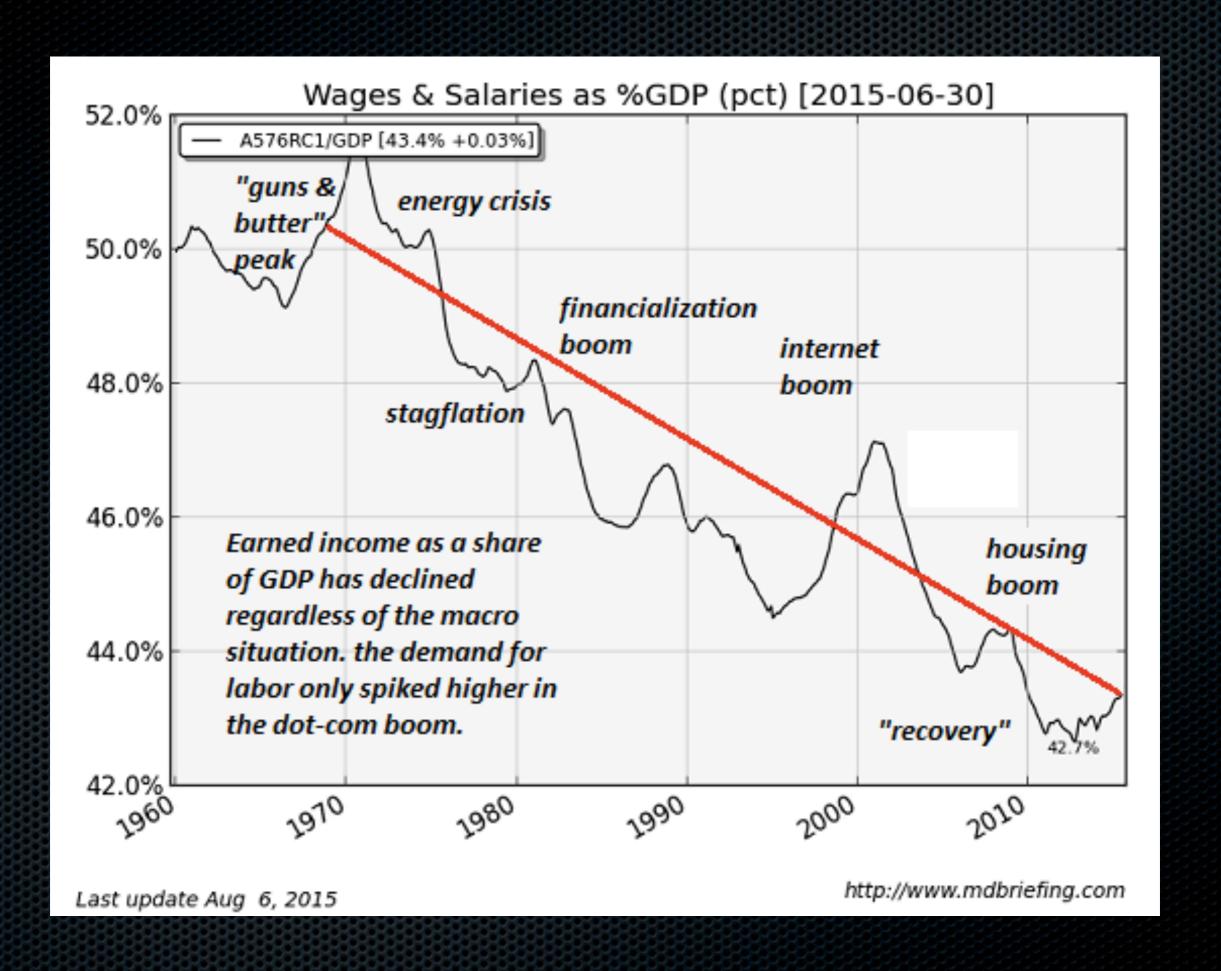
- Recent studies have found deficiencies in professions
  - Economic
  - Technological
  - Psychological
  - Moral
  - Quality
  - Inscrutability

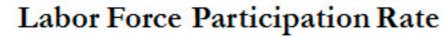
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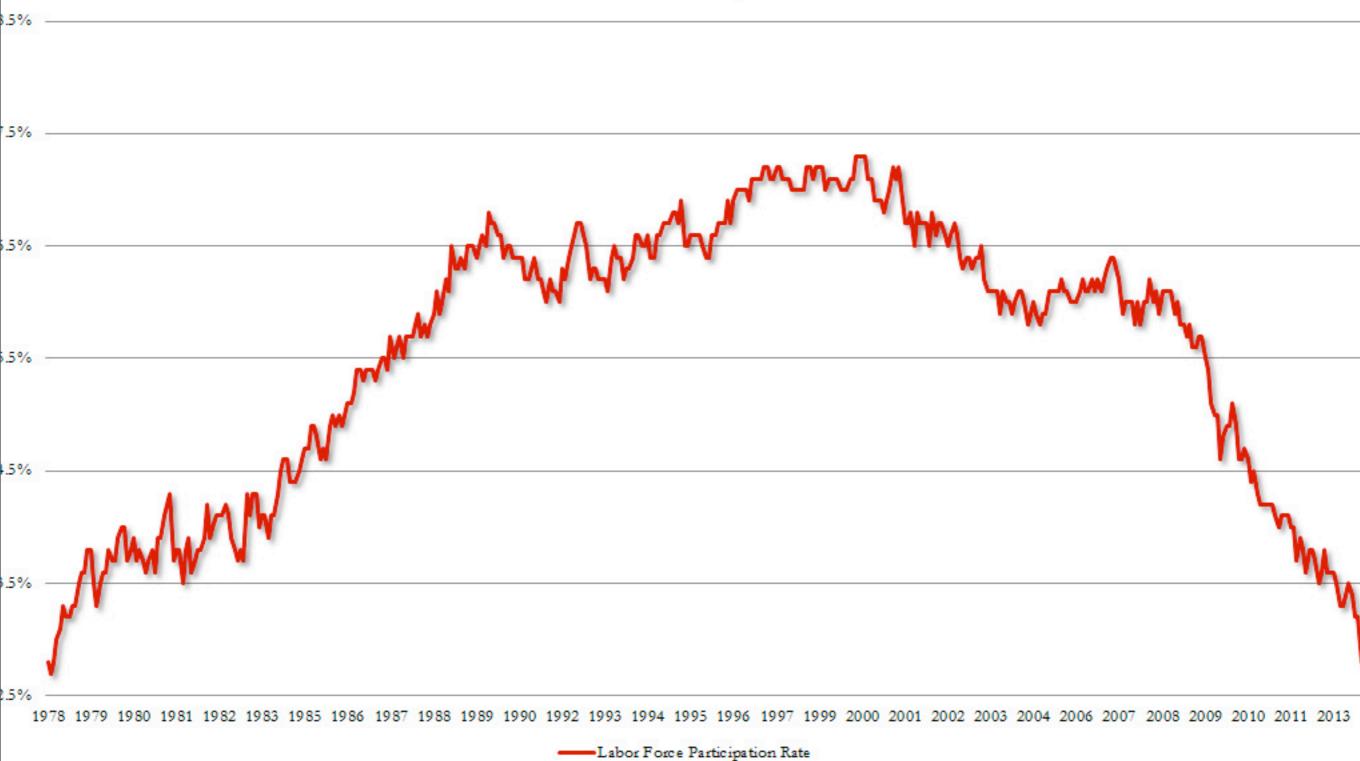
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Automation in other industries and professions not matched by the Bar.

Lag in legal automation has led to higher relative cost of lawyers

## Two things to automate:

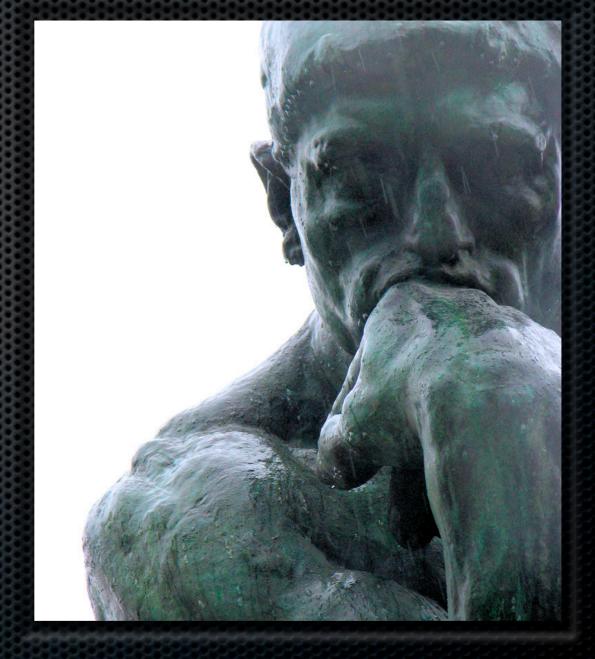
- Things lawyers do
- Things lawyers are





## Lawyers are Knowledge Workers

- We "think for a living"
- Three types of thinking
  - Convergent thinking
  - Divergent thinking
  - Creative thinking











Friday, April 8, 2016



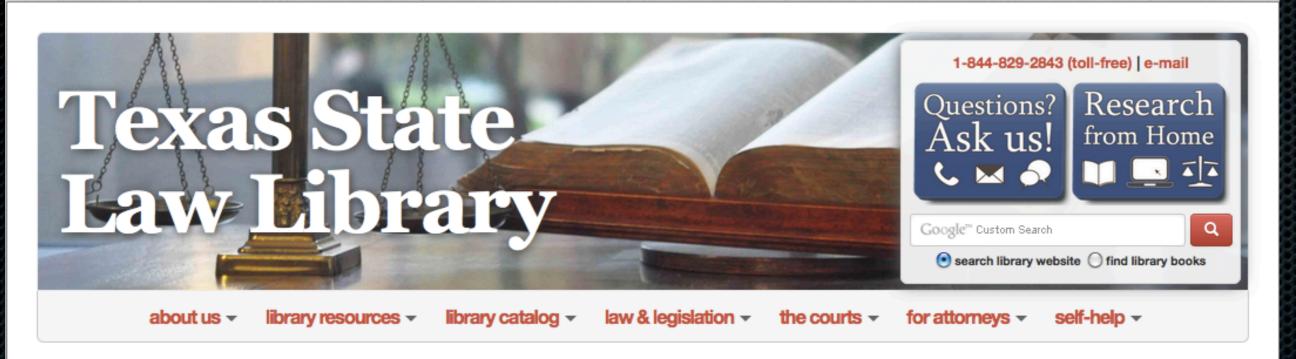
Knowledge was coded in buzzwords that were encased in (rare) books that were housed in (a few) libraries.











#### **Library Resources**

#### Collections

- Braden's Annotated Texas Constitution
- Continuing Legal Education Materials
- ➤ Digital Collection New!
- Electronic Databases
- Historical Texas Statutes Updated
- Law Practice Management
- Law Reviews
- Legislative Recaps
- Parole & Mandatory Supervision Law
- Print Materials
- Recommended Titles and Treatises
- Restrictions on Convicted Felons
- State of the Judiciary Messages

#### **LIBRARY SPOTLIGHT**

#### Closing the Justice Gap

POSTED 28 MAR 2016

The Knight Foundation recently announced the Knight News Challenge on Libraries. The topic this year is How might libraries serve 21st century information needs?

The State Law Library saw this an as opportunity to request funding to support our part in the Access to Justice movement. The library's mission is to make legal information available for all Texans. Technology allows us to make digital legal resources available statewide via the State Law Library's web portal.

We invite you to read our official proposal on the Knight News Challenge website, and if you like and support our proposal, please leave a comment or

#### **Law & Legislation**

#### Texas

- Constitution
- Statutes
- Administrative Rules
- Attorney General Opinions
- Historical Texas Statutes
- Legislative Recaps
- Frequently Asked Legal Questions
- Texas Legislature Online

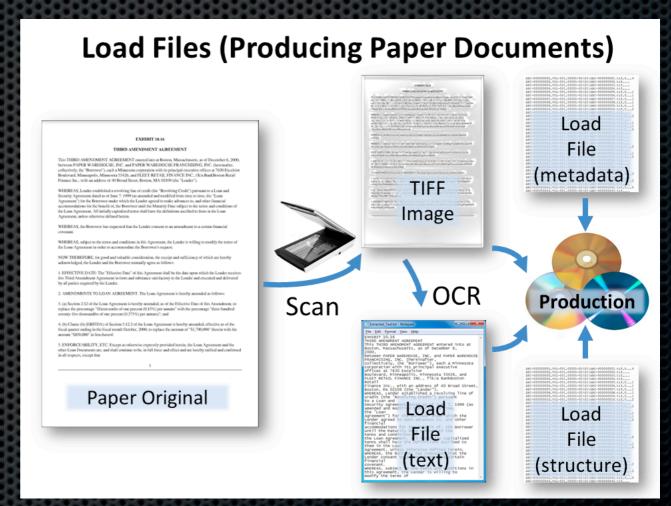
#### Federal

- Constitution & Statutes
- Rules and Regulations

Laws of Other States

http://www.sll.texas.gov/





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#### **Contact Info**

Valora Technologies, Inc. Phone: 781.229,2265 Fax: 781.328.0778 Email: info@valoratech.com

#### **News & Events**

Valora Live Webinar: 10 Differences Between eDiscovery and Information Governance 25 August, 2015 - Register

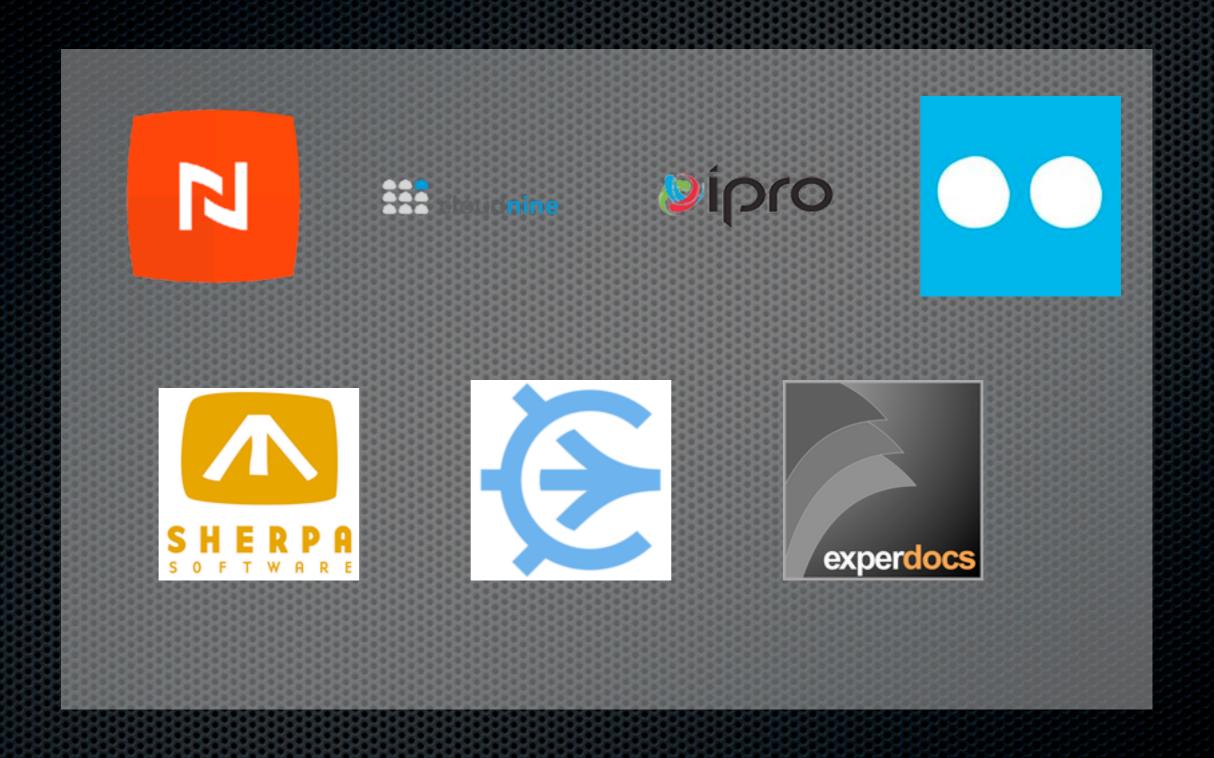
## Valora Technologies, Inc.

About the Company



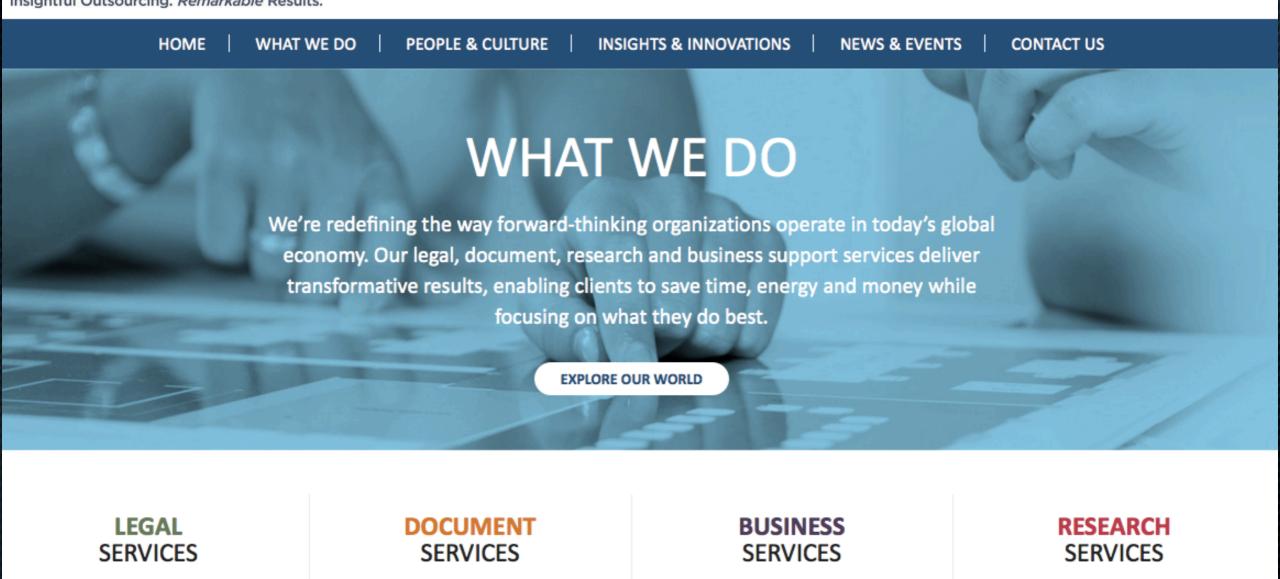
Valora is a technology-based provider of automated document analysis and review services for the legal industry. Valora offers services for paper and electronic populations to law firms, government agencies, corporate legal departments and litigation support organizations around the world.

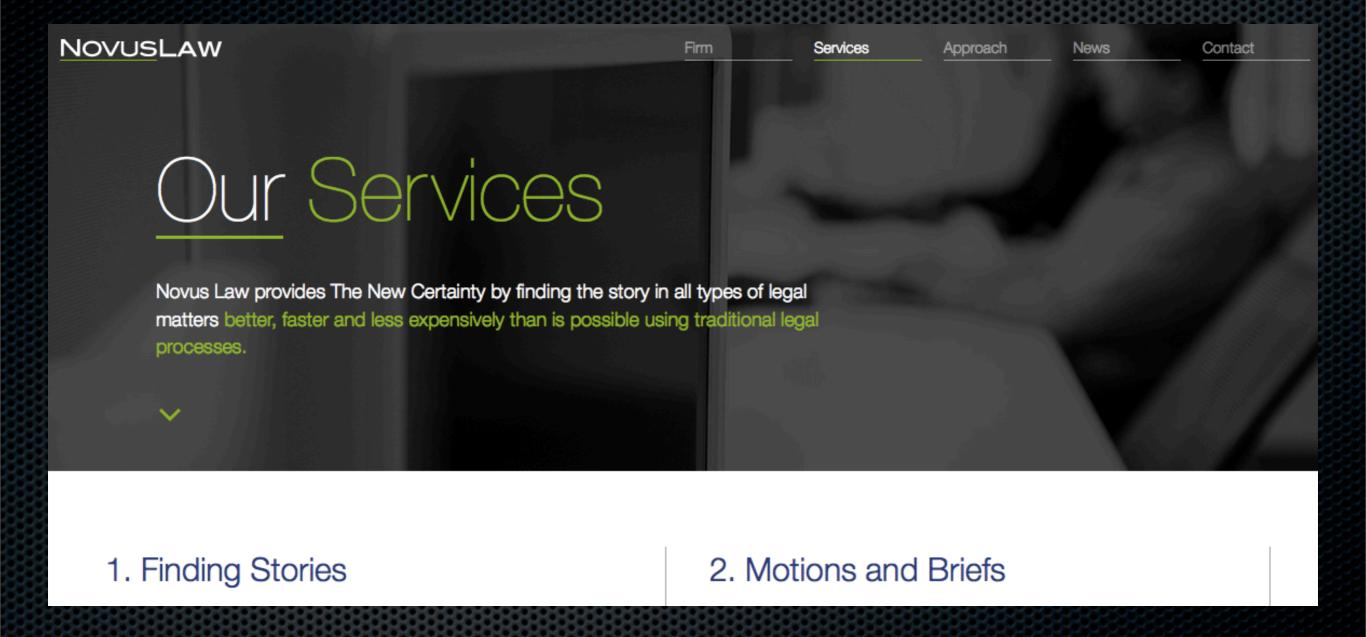
Valora has developed a strong expertise in the processing, management and analysis of both large and small cases with short deadlines.

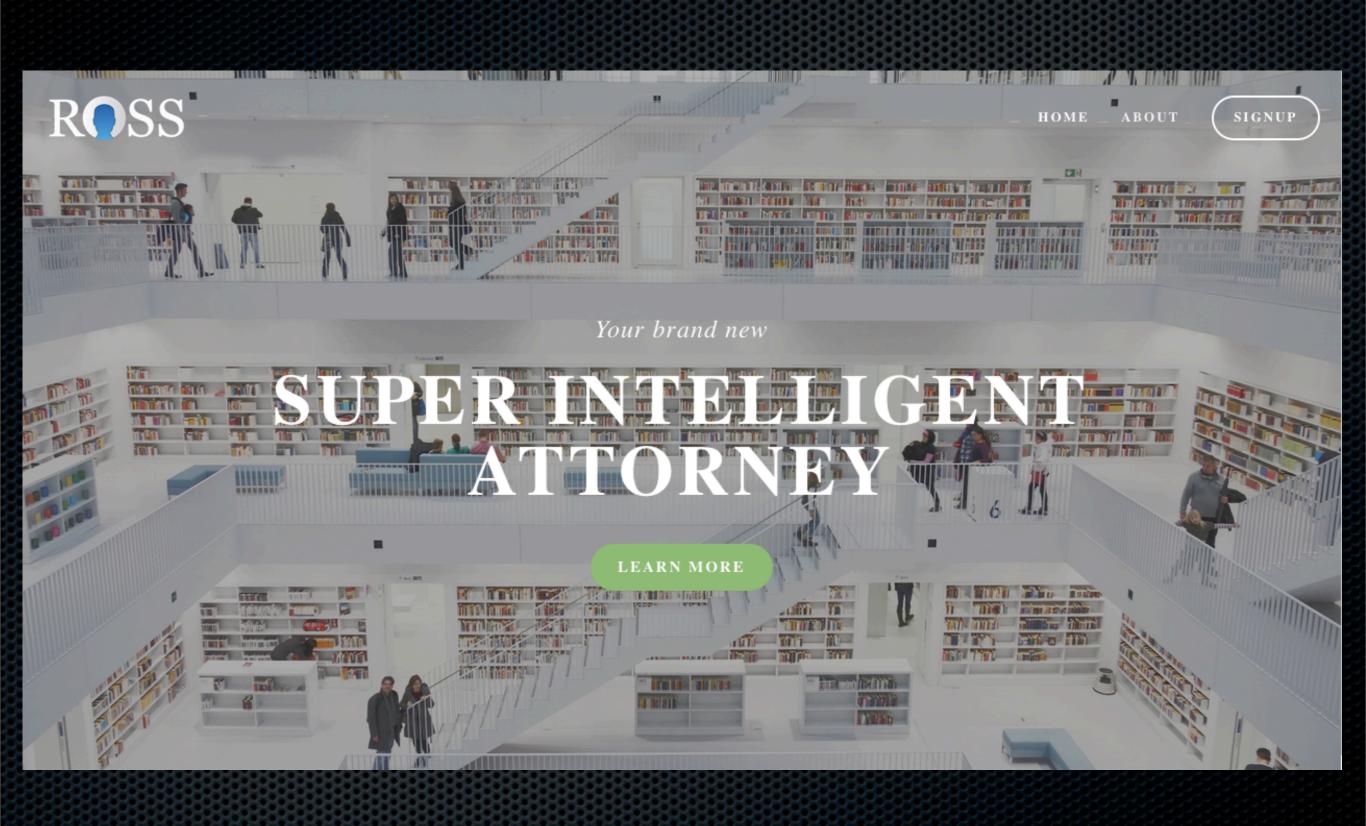




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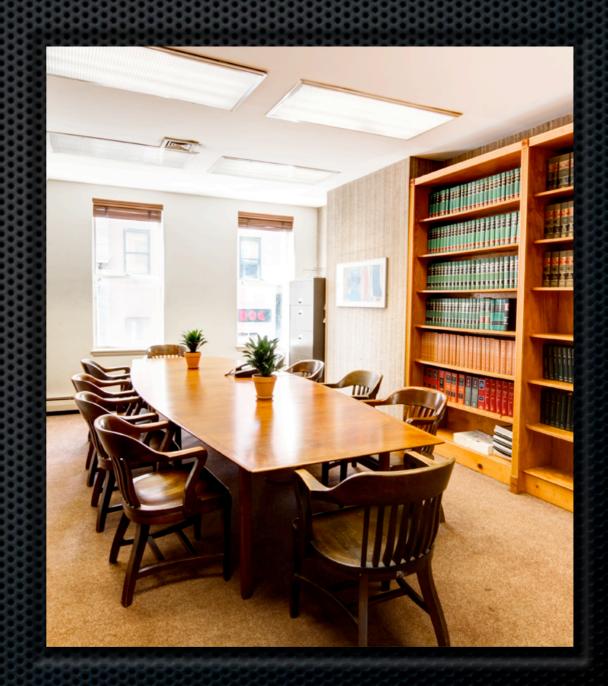






# Is the "firm" necessary?

- In the past...
  - Shared library
  - Shared offices
- **■** In the future...
  - Shared IT infrastructure





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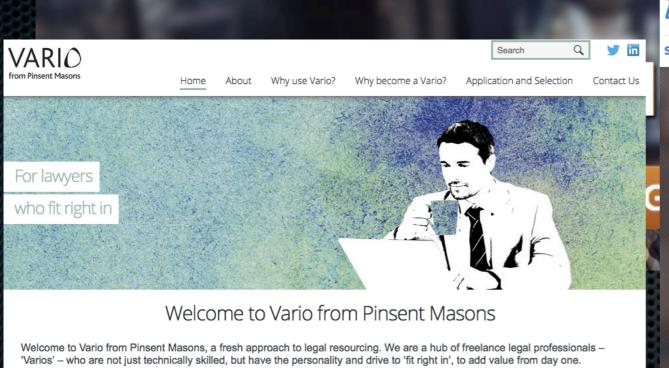
Ask a Lawyer

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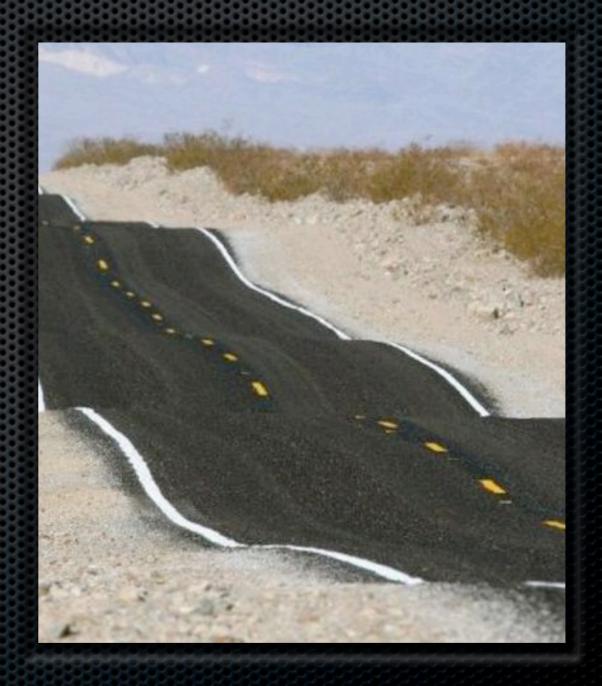
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# Conclusions

- Automation is starting to accelerate exponentially
- Automation & Innovation are being institutionalized
- Corporatization of the practice of law is coming
- Look for attacks on the Bar
- Massive changes in your practice within 5 years



# Think of it as a Second Industrial Revolution

This one is *brain* instead of *braun* 

Our *ethical* aspects may be our only saving grace as a profession.





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