## USE CASES FOR ARTIFICIAL INTELLIGENCE IN THE LEGAL INDUSTRY

Ronald L. Chichester, Esq. Houston NLP'ers Houston, Texas June 29, 2019

## OVERVIEW

- Who am I?
- Why are we here?
- The Legal Profession
- Use Cases
- Things to Consider



## HOW I GOT MY START IN AI





#### Genetic Algorithms









## RON'S PERSONAL EXPERIENCE





US007991886B1

#### (12) United States Patent Wu

#### (54) METHOD AND APPARATUS FOR INDIVIDUAL-CENTRIC USE OF THE INTERNET

- (75) Inventor: Guangdian Gordon Wu, Houston, TX (US)
- (73) Assignee: Base Base Corporation, Houston, TX (US)
- (\*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35 U.S.C. 154(b) by 886 days.
- (21) Appl. No.: 09/822,097
- (22) Filed: Mar. 30, 2001
- (51) Int. Cl. *G06F 15/173* (2006.01)
- (52) U.S. Cl. ...... 709/225; 709/203; 709/217; 709/223; 709/224

#### (56) **References Cited**

#### U.S. PATENT DOCUMENTS

6,055,513	Α	*	4/2000	Katz et al.	. 705/26
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C 101 005	D 1	ste	C/2002	C1	700/222

(10) Patent No.: US 7,
(45) Date of Patent:

#### US 7,991,886 B1 Aug. 2, 2011

6.567.784	B2 *	5/2003	Bukow 705/9
6,691,106	B1 *	2/2004	Sathyanarayan 707/3
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2002/0116386	A1*	8/2002	Fabri et al 707/100
2002/0116394	A1*	8/2002	Van Doorn 707/104.1

\* cited by examiner

Primary Examiner — Ramy M Osman (74) Attorney, Agent, or Firm — Baker Botts, L.L.P.

#### (57) ABSTRACT

An individual-centric Internet is provided with a personal base process on a computer system. The computer system is equipped with multiple nodes that are interconnected to facilitate the communication between the nodes. The personal base service includes a personal base instance that is typically in software on at least one of the nodes of the computer system, such as a network. The personal base instance is designed to communicate with a user by any digital or analog device, such as a telephone, personal computer, personal digital assistant, or the like. A personal base server is instantiated on at least one of the nodes on the computer system and is in operative communication with the personal base instance. The personal base server is used to communicate with other personal bases or other nodes on the computer system or network in order to insulate the user from

## Mortgage Discrimination: What to Do If It Happens to You



Home Search, Mortgages



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- Compare Mortgage Rates
- Find a Top Real Estate Agent
- How Much House Can I Afford

```
from feedparser import parse
from html.parser import HTMLParser
import lexnlp.extract.en.acts
import lexnlp.extract.en.citations
from bs4 import BeautifulSoup
import re # Regular Expression
import requests # This is to get documents on the web (like opinions)...
CLPrefix = 'https://www.courtlistener.com'
alphabets= "([A-Za-z])"
prefixes = "(Mr|St|Mrs|Ms|Dr)[.]"
suffixes = "(Inc|Ltd|Jr|Sr|Co)"
starters = "(Mr|Mrs|Ms|Dr|He\s|She\s|It\s|They\s|Their\s|Our\s|We\s|But\s|However\s|That\s|This\s|Wherever)"
acronyms = "([A-Z][.][A-Z][.](?:[A-Z][.])?)"
websites = "[.](com|net|org|io|gov)"
courts = open('court_feeds.txt', 'r').readlines()
def remove_hyphens(S=''):
   return S.replace('-\n', '')
class MLStripper(HTMLParser):
   def __init__(self):
      self.reset()
      self.strict = False
      self.convert_charrefs= True
      self.fed = []
```

## WHY ARE WE HERE?

## AUTOMATION

## FIRST WAVE OF AUTOMATION

- Gave us *standardized* processes for human laborers
- the Production Line
- Steps in the overall process:
  - Measured
  - Optimized
  - Standardized
- Achieved great efficiencies
- Example: Ford Motor Co.



## SECOND WAVE OF AUTOMATION

- Gave us *automated* processes for machines
- IT enabled automation of backoffice tasks
- Emerged in the 1970's and peaked in the 1990's
- "Business Process Reengineering" (BPR) initiative
- Example: WalMart



## THIRD WAVE OF AUTOMATION

- Gave us *adaptive* processes that require humans & machines
- Built upon the first two waves
- Driven by real-time data, available through a network
- Not standardized or routine
- Processes are constantly changing
- Example: Uber driver using Google Maps



## THIRD WAVE MAKES USE OF ARTIFICIAL INTELLIGENCE

## AUTOMATION OFTHE LEGAL PROFESSION

## THE LEGAL PROFESSION

- Why have a profession?
  - Particularized knowledge
  - Requires extensive training
  - Requires lots of special data
- Does this sound like Al?



## NATURAL FOR AITO HELP AUTOMATE THE LEGAL PROFESSION

## THINGS TO KNOW

- Common Law v. Civil Law
- A lawyer may need to know...
  - Any law
  - and Any judicial opinion
  - in **Any** jurisdiction
- Then discern the right legal advice for that particular client



## ONE COUNTRY

- ... with 50 States
  - ...having 3,142 Counties
    - ... with 19,429 Cities
- I 00,000+ Laws, Statutes, Rules, Ordinances...
- 3,500,000+ Court Opinions



Liability Trademark Mining Media Military Funds Immigration Mergers Statutory Equity Timber Space Ecclesiastical Security Medical International Public Estate Canon Advertising Computer Securities Obscenity Trusts Zoning Estates Development Banking Employee Aviation Communications Firearm Alcohol Private Art Gaming Communications Finance Art Art Defamation Railway Drug Finance Health American Elder Venture Corporate Oil Customs Class Rights Cass Rights Common Value Admiralty Insurance Class Services Animal Common Labor Real Gas Litigation Human Utilities Disability Resolution Water safety Competition Disability Energy Capital FDA Product Appellate Hedge Technology Tort Regulation Cryptography Dispute Property Contract Administrative Martial Mutual Control Antitrust Constitutional Family Markets Commercial Privacy



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#### **Ronald Chichester**

A lawyer and legal engineer based in Magnolia, Texas.



Blockchains for business and commerce, smart contracts, distributed autonomous organizations (digital corporations), business governance. Smart legal contracts, automated business processes, as well as regulatory and antitrust issues related thereto.



Matters involving computer/network security such as cybersecurity measures, privacy policies, privacy regulations, security breach and notification requirements, incident response, privacy issues, privacy policies, information technology system audits, corporate espionage, identity theft, and computer crimes.



Patents, Trademarks, Copyrights, Trade Secrets and related Antitrust matters.



Computer forensics, identification, preservation, acquisition, processing, review, analysis, production, presentation of data for litigation.



Development and implementation of systems involving artificial intelligence and machine learning, particularly for workflow automation. Ownership of artificial intelligence and the regulation of artificial intelligence. Litigation involving devices that incorporate machine learning and artificial agents.

only in current section

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Automation of human/software workflow, software development to integrate disparate software systems, document assembly, automated document review, document retention policies.



Software licensing (both closed source and open source software), contracts, service agreements, end-user license agreements, service level agreements.



Gathering, formatting and analyzing data in support of litigation as an expert witness. Data mining for law firms and corporations.

## The Good News...

## Lots of data

## Lots to automate

## USE CASE CATEGORIES

- Due Diligence
- Prediction Technology
- Legal Analytics
- Document Automation
- Intellectual Property
- Client Interactions



<examples>

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#### Authorities (21)

This opinion cites:

Aronson v. Lewis, 473 A.2d 805 (Del. 1984)

Brehm v. Eisner, 746 A.2d 244 (Del. 2000)

Rales v. Blasband, 634 A.2d 927 (Del. 1993)

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In Re Caremark Intern. Inc. Deriv. Lit., 698 A.2d 959 (Del. Ch. 1996)

View All Authorities

#### ☆ Jack L. Marchand II v. John W. Barnhill, Jr. (Blue Bell Creameries USA, Inc.), CA 2017-0586-JRS (Del. Ch. 2018)

#### Court of Chancery of Delaware

Visualizations -

Filed: September 27th, 2018 Precedential Status: Precedential Citations: None known Docket Number: CA 2017-0586-JRS Judges: Slights V.C.

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	JACK L. MARCHAND II,	:			
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This opinion cites:

- Rales v. Blasband, 634 A.2d 927 (Del. 1993)
- In Re Caremark Intern. Inc. Deriv. Lit., 698 A.2d 959 (Del. Ch. 1996)

Beam Ex Rel. M. Stewart Living v. Stewart, 845 A.2d ...

Guttman v. Huang, 823 A.2d 492 (Del. Ch. 2003)

Stone v. Ritter, 911 A.2d 362 (Del. 2006)

#### ☆ Marchand v. Barnhill, 533, 2018 (Del. 2019)

#### Supreme Court of Delaware

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Filed: June 19th, 2019 Precedential Status: Precedential Citations: None known Docket Number: 533, 2018 Author: Leo E. Strine



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#### IN THE SUPREME COURT OF THE STATE OF DELAWARE

Share	JACK L. MARCHAND II,	5	
onare		§	No. 533, 2018
	Plaintiff Below,	5	
	Appellant,	5	Court Below: Court of Chancery
Support FLP ♡		§	of the State of Delaware
	٧.	5	
CourtListener is a project of Free Law Project, a		5	C.A. No. 2017-0586-JRS
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	HOWARD W. KRUSE, PATRICIA	5	
Donate Now	I. RYAN, DOROTHY MCLEOD	§	
	MACINERNEY and BLUE BELL	5	
	CREAMERIES USA, INC.,	5	
		5	
	Defendants Below,	5	
	Appellee.	§	
	Subr	mitted: April	24, 2019

Decided: June 18, 2019 Corrected: June 19, 2019

Before STRINE, Chief Justice; VALIHURA, VAUGHN, SEITZ, and TRAYNOR, Justices, constituting the Court en Banc.

Upon appeal from the Court of Chancery. REVERSED and REMANDED.



Marchand v. Barnhill, 533, 2018 (Del. 2019)

## LOW HANGING (AI) FRUIT

- Back office operations
  - e.g., computer security
  - e.g., estimating profit of case
  - e.g., business intelligence
- Client intake
- Marketing
- NLP tailored to specific niches



## Al Chatbots for Client Intake

Chat With Us	Chat With Us	Chat With Us
Lana:	visitor:  What is D&G Attorneys specialized in?	Book an appointment
you with?	Lana:	visitor:
Lana: • Please write your question or choose one of the options below: What we do? Our layers Legal information Book an appointment visitor: What is D&G Attorneys specialized in?	Here at ABC Legal, our partners and associates specialize in family law. We assist our clients in matters including divorce, inheritance, and estate law, among others. You can explore our specialties in the menu below: Divorce Attorney	Lana: Here are the available slots for appointment on Wednesday, April 24 th . Please choose preferred hour to continue: 10:00 11:00 14:00 16:00 17:30
send	send	send
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#### chatbot lawyer



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#### This Stanford Students 'Robot Lawyer' Can Get You Out Of Parking Tickets (HBO)

VICE News 🛇 47K views • 2 years ago

19-year-old Stanford student Joshua Browder has overturned more than 190,000 parking tickets with the help of his artificially ...

#### Lawyer Chat Bots - Customer Chat on Website - DustinSanchezTV.com

Dustin Sanchez • 206 views • 1 year ago

https://www.dustinsancheztv.com/lawyer-chatbots Use the Customer Chat feature on ManyChat to convert website visitors into ...

#### Chatbot Lawyer Overturns 160,000 Parking Tickets

David Pakman Show 📀 6.3K views • 2 years ago

--An artificial-intelligence lawyer called Chatbot has successfully contested 160,000 parking tickets across London and New ...

#### Meet the Robot Lawyer Fighting Fines, Fees, and Red Tape

ReasonTV • 25K views • 6 months ago

Joshua Browder is trying to cut red tape and upend the legal services industry with DoNotPay, a company that's running a "denial ...

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#### CREATING A LAWYER IN A BOX: BUILDING USER-FRIENDLY INTERVIEWS WITH DOCASSEMBLE

Quinten Steenhuis, Greater Boston Legal Services @QSteenhuis / nonprofittechy.com

https://www.slideshare.net/QuintenSteenhuis/creating-a-lawyer-in-a-box-building-userfriendly-guided-interviews-with-docassemble



#### A Microsoft Word Add-in (2013+) that helps with building templates for Docassemble.org guided interviews

124 commits	🖗 3 branches	$\bigcirc$ 0 releases	3 contributors		ک <b>ٹ</b> ِ MIT
Branch: master - New pull red	quest			Find File	Clone or download -
nonprofittechy Update READ	ME.md		Late	est commit ø	53bb7 on Jun 14, 2018
build	Remove non-functional he	lp button			10 months ago
public	new build				10 months ago
src	Merge changes - refactore	ed search/replace code and ad	ded support to r		10 months ago
Jabelrc	polyfill for promise in es5				10 months ago
Jitignore	Fixed local ssl instructions	, modified local manifest with u	unique ID		10 months ago

#### https://github.com/GBLS/docassemble-template-builder-addin



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January 29, 2018



https://blog.rossintelligence.com/post/ross-new-coworker-eva



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May 8, 2019 - 8:00 AM PDT

https://secure.watchguard.com/WatchGuard\_Cylance\_AI\_Webinar\_Registration.html

**ARTIFICIAL INTELLIGENCE** 

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**NEXT ARTICLE** 



#### ARTIFICIAL INTELLIGENCE

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How Algorithms Can Predict Our Intentions Faster Than We Can

ARTIFICIAL INTELLIGENCE

BOOKS

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How to Create a Facebook Messenger Chatbot For Free Without Coding

https://www.entrepreneur.com/article/325817



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https://lexmachina.com/legal-analytics/

**Cases and PTAB Trials** 

## THINGS TO KNOW







## Al is hard (for now)

(But not nearly as hard as it used to be)



https://scikit-learn.org/stable/tutorial/machine\_learning\_map/

## But learning AI yields great benefits

## <another example>

## NAIVE BAYES

- The problem: Hundreds of court opinions are published each work day. We want to classify them so that we can narrow down what to review
- The solution: Use Naive Bayes to classify the cases into major categories to avoid the uninteresting

## NAIVE BAYES

- But Naive Bayes requires training
- How do we get the ML trained?
- Three methods (all require humans)
  - Have user-base classify (continually)
  - Review blogs/papers to identify the interesting
  - Find cites and use that to correlate the practice area

## NAIVE BAYES

- Best to make a Bayes filter for **each** area of law
  - Get a percentage for each filter run
  - This accommodates those cases that cover more than one area of the law
  - Once trained, provides good performance (in parallel)
  - Can be used as a pre-filter before specialized processing

## DISCRIMINATIVE LEARNING

- Linear or Logistic Regression
- Often not a good fit for legal opinions because the method is too simplistic



	Constraints data top prediction algorithms					
	TYPE	NAME	DESCRIPTION	ADVANTAGES	DISADVANTAGES	
ear	/	Linear regression	The "best fit" line through all data points. Predictions are numerical.	Easy to understand you clearly see what the biggest drivers of the model are.	<ul> <li>X Sometimes too simple to capture complex relationships between variables.</li> <li>X Does poorly with correlated features.</li> </ul>	
Lin	2	Logistic regression	The adaptation of <b>linear regression</b> to problems of classification (e.g., yes/no questions, groups, etc.)	Also easy to understand.	<ul> <li>X Sometimes too simple to capture complex relationships between variables.</li> <li>X Does poorly with correlated features.</li> </ul>	
	Ŷ	Decision tree	A series of yes/no rules based on the features, forming a tree, to match all possible outcomes of a decision.	Easy to understand.	X Not often used on its own for prediction because it's also often too simple and not powerful enough for complex data.	
Tree-based		Random Forest	Takes advantage of many decision trees, with rules created from subsamples of features. Each tree is weaker than a full decision tree, but by combining them we get better overall performance.	A sort of "wisdom of the crowd". Tends to result in very high quality models. Fast to train.	<ul> <li>X Models can get very large.</li> <li>X Not easy to understand predictions.</li> </ul>	
	Ϋ́	Gradient Boosting	Uses even weaker decision trees, that are increasingly <b>focused on</b> "hard" examples.	High-performing.	<ul> <li>X A small change in the feature set or training set can create radical changes in the model.</li> <li>X Not easy to understand predictions.</li> </ul>	
Neural networks	×	Neural networks	Interconnected «neurons» that pass messages to each other. Deep learning uses several layers of neural networks stacked on top of one another.	Can handle extremely complex tasks - no other algorithm comes close in image recognition.	<ul> <li>X Very slow to train, because they often have a very complex architecture.</li> <li>X Almost impossible to understand predictions.</li> </ul>	

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- Utilizing the law's own search mechanism will yield much better results (95+%) without much effort
- **PLUS!** Use this technique to train the AI and then let the AI identify discrepancies in lawyer's/judge's classification

## <things to consider>



## TECHNOLOGY IS A TWO-EDGED SWORD... ... if you don't own or control it.

## WHO OWNSYOUR PRACTICE?

- You can develop your own Al
  - You will own it (exclusively)
  - You can tailor it as needed
  - Competitive advantage
- If you don't own the AI, need to know:
  - If permissions will be needed?
  - Who will own the training that you <u>will</u> do to the Al?
  - If others will use your work?



#### Miranda v. Arizona, 384 U.S. 436 (1966)



## MIRANDIZEYOUR AI CONTRACT

Do I have a right to my work? Will anything that I say or do be learned by the AI? Will what the AI learns from me be used against me in a court of law? Will I be remunerated for training your AI? If I cannot afford the AI in the future, will it be used by my clients?

## The practice of law is (becoming) very technology-driven



#### Cass v. 1410088 Ontario Inc., 2018 ONSC 6959 (CanLII)

Document	History (1) Cited Documen	ts (9) Cited by (1) Ca	anLII Connects (0)	
Date: File number: Citation:	2018-11-22 51145/09 Cass v. 1410088 O	ntario Inc., 2018 ONSC 6959	(CanLII), < <u>http://canlii.ca/t/h</u>	➡ PDF w728>, retrieved on 2019-06-10
lexbox	Save this case	D Set up citation alert	Email this case	🗅 Browse Lexbox 🔹
		SUPERI	ONTARIO IOR COURT OF JUSTICE	CITATION: Cass v. 1410088 Ontario Inc., 2018 ONSC 6959 COURT FILE NO.: 51145/09 DATE: 2018-11-22
<b>B E T W E E N:</b> Kristen Cass		) ) ) Rosemary Book, Counse )	el for the Plaintiff	
- and -	Plaintiff	) ) ) )		

https://www.canlii.org/en/on/onsc/doc/2018/2018onsc6959/2018onsc6959.html



#### Drummond v. The Cadillac Fairview Corp. Ltd., 2018 ONSC 5350 (CanLII)

Document	History (2) Cited Docume	ents (5) Cited by (0)	CanLII Connects (0)	
				🖶 PDF
Date:	2018-09-13			
File number:	CV-16-560673			
Citation:	Drummond v. Th	e Cadillac Fairview Corp. Lt	td., 2018 ONSC 5350 (CanLII), <http:< th=""><th>//canlii.ca/t/hv321&gt;, retrieved on 2019-06-10</th></http:<>	//canlii.ca/t/hv321>, retrieved on 2019-06-10
lexbox	Save this case	D Set up citation alert	Email this case	□ Browse Lexbox ▼

CITATION: Drummond v. The Cadillac Fairview Corp. Ltd., 2018 ONSC 5350 COURT FILE NO.: CV-16-560673 DATE: 2018/09/13

#### ONTARIO SUPERIOR COURT OF JUSTICE

BETWEEN:	)	
<b>Stephen Drummond</b> Plaintiff	) ) )	Shane H. Katz for the Plaintiff
– and – The Cadillac Fairview Corporation Limited	) ) ) )	Stuart Woody for the Defendant
Defendant	)	HEARD: In writing

https://www.canlii.org/en/on/onsc/doc/2018/2018onsc5350/2018onsc5350.html

## Most of this stuff is free



## GLUON PYTORCH theano

## Most of this stuff is free



## **Python NLP Libraries**



## Some NLP is already tailored for Law



Products Services Clients Use Cases Open Source

## **LexNLP Features**

#### (https://contraxsuite.com/lexnlp-features/)

Information Extraction

Legal Terms

Extract Legal Terms

#### Tools for real-world data

Do stuff with text.

- Find dates like effective dates, termination dates, or delivery dates
- Find parties like persons and organizations
- Find durations like terms, notice periods, or assignment delays
- Find references to citations or regulations like "26 U.S.C. 501," "26 CFR 31.3121," or "655 F.3d 1013"
- Find references to courts or regulators
- Find controlling law and jurisdictions
- Find copyrights and trademarks
- Find definitions like "Default shall mean..."

#### >>> import lexnlp.extract.en.durations

>>> text = "This Agreement shall terminate in nine (9) months."
>>> print(list(lexnlp.extract.en.durations.get\_durations(text)))
[('month', 9.0, 270.0)]

QUESTIONS?

## Kurt Vonnegut

# If you compete with a slave...

Kurt Vonnegut, Player Piano (1952)



## Ronald Chichester, Esq. Ron@TexasComputerLaw.com 713-302-1679